

D O R A L
GOLF RESORT AND SPA

May 17, 2000

To Whom It May Concern:

Dear Potential Customer:

I am writing this letter with reference to a situation that occurred on October 15, 1999. In the midst of *Hurricane Irene*, Doral Golf Resort and Spa was deluged with 25 inches of rain within a 36-hour period. Realizing we did not have the resources in order to keep up with the on-slaught of flooding on our property, we called Super Restoration.

Super Restoration responded within a matter of hours and quickly moved the necessary equipment and provided the manpower to help limit the damage that was done to the Doral Golf Resort and Spa. They worked around the clock for three full days to insure that not only was the damage limited, but any damage that did occur was quickly remedied. They pumped countless gallons of contaminated water from multiple areas of our 650-acre property and completed this in a very professional manner without disrupting our existing business. Their invoicing and billing was precise and accurate as required by the insurance companies, and their estimate on the night they arrived was very close to the amount charged at the end of the job.

I would highly recommend Super Restoration for any emergency situation. They were able to mobilize very quickly and reacted to changing conditions without much disruption. They were extremely valuable in helping our company and property out of a very difficult situation within a minimal amount of time.

Once again, I would highly recommend Super Restoration for any kind of emergency relating to water or storm damage. If you have any questions about the work provided by Super Restoration, please feel free to contact me at 305 592 2000.

Respectfully submitted,


Brad Buchanan
Chief Financial Officer
Doral Golf Resort and Spa

BB:pfc